

Technical Supervisor - Job Description

Job Title: Technical Supervisor

Job Type: Full-time, Permanent

Department: Operations

Location: aparto Glasgow West End

Reports to: General Manager

Working hours: Monday to Friday 9am-5pm

Who are we?

aparto is an award-winning accommodation and student experience provider based across the UK, Ireland, Italy and soon Spain. We want to provide amazing experiences in all of our communities by investing in our people, our facilities and our brand. We believe in student homes, not student rooms, and we want to provide the best experience possible. We strive to constantly improve. To take feedback from our teams, our residents and our business partners. We aim to provide safe, fun places to live and work.

Our Values

- **Community** – We build great communities for you to be a part of
- **Experience** – We create unique and positive experiences for all our customers
- **Inclusion** – We encourage an inclusive environment, where all are welcome
- **Respect** – We respect diversity, other people's values and cultures

Role Profile & Responsibilities

The position will be static on-site Monday to Friday 09:00-17:00. Reporting to the Site General Manager, with a dotted line into the Regional Facilities Manager for the Portfolio.

Additional overtime hours will be available as reasonably required by management. They will be required to answer calls out of hours to provide remote advise and support when needed.

- The Technical Supervisor will manage one full time Facilities Assistant and will be responsible for managing their workload and holiday requests, as well assessing their ongoing training requirements.
- The Technical Supervisor will be a working supervisor position and will be expected to have an in depth understanding of domestic plumbing and heating systems, specifically Heat Induction Units (HIU's). They will be required to attend, triage and first fix any breakdowns before a third party is contacted.
- The Technical Supervisor will have overall responsibility for the day to day running of properties mechanical and electrical plant, and will have the use of and responsibility for managing third party specialist contractors. The TS will be responsible for ensuring the site remains complaint with local legislation.

Qualifications

Minimum City and Guild NVQ in Plumbing and Domestic Heating. Preferably IOSH, although this can be provided. Must be 'Time Served' with a minimum of 5 years in the industry.

Experience

Previous experience in the Student Accommodation or Hospitality sector is preferable but not essential for the right candidate. An Enhanced DBS check may be conducted.

Personal Attributes

Must be a good problem solver, and be able to easily integrate into a new team with a sunny disposition.

NB: This job description list is not exhaustive and may alter in light of the changing needs of the business. You may be required to undertake other duties from time to time as the Company may reasonably require.